

R.M.A. #



North America

R.M.A. Form

Request for Memory Return Merchandise Authorization #
R.M.A. form must be completely filled out in order to be processed, Thank you.

Company Name: \_\_\_\_\_

Avant Account #: \_\_\_\_\_

Product return address:

Address: \_\_\_\_\_

Account Rep.: \_\_\_\_\_

9715A Burnet Rd., Suite#400

Phone: \_\_\_\_\_

Your Name: \_\_\_\_\_

Austin, Texas 78758

Email: \_\_\_\_\_

Table with 7 columns: Item/Description, Quantity, Invoice #, Invoice Date, Mainboard & Model/Chipset, Model Type, Reason for Request

Returns are for REPLACEMENT ONLY unless specifically approved by Avant Sales Management

All information required can be found on our invoice.

All correspondence regarding R.M.A.'s should be done through your Account Representative

Do not call R.M.A. Department directly.

Fax completed form to 512.651.5254 or e-mail your account executive

PLEASE DO NOT FAX INVOICES

No package can be accepted without current R.M.A. # displayed on outside of package. Ship via a traceable carrier and properly insure package. No C.O.D.'s accepted. No U.S. mail accepted. R.M.A. expires after 7 days. Please refax to obtain a new # if this occurs.

Warranty voided if AVANT sticker removed. Unauthorized product will be returned to customer.

Table with columns: MGR, Internal Use Only, Accounting. Rows include R, RF, MA and sub-headers CUST, REP, GP, FREIGHT.